

KISHA N. ROBINSON

front end web developer
kishanadine.com

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(267)401-8546

Technical Skills



Soft Skills

Clear written and verbal communication

Works efficiently as part of a team and individually

10+ years of customer service experience

Experience training/assisting peers and clients

Hobbies



Summary

Motivated front end web developer. Strong creative and analytical skills pertinent to designing and building websites and web applications. Dedicated to continuous improvement. HTML, CSS, JavaScript.

Experience

Freelance Web Designer and Developer

2018 - Present

- Design web pages and websites using Adobe Photoshop and Illustrator
- Build sites using WYSIWYG builders in WordPress for ease of use by clients
- Build email templates using HTML and CSS

Contact Center Representative Philadelphia Insurance Companies

2018-Present

- Assist insurance agents and policy holders with navigating online self service portal
- Answer customer inquiries via phone, chat and email

Customer Account Executive Comcast

2016-2017

- Provided technical support to small and medium sized business customers
- Trained on the Internet, command line prompts, networks

Education

Business Administration, A.S.

Delaware County Community College
2019

Social Science, A.A.

Lehigh Carbon Community College
2009

Professional Development

Ultimate Web Designer and Developer Course, Udemy
Google IT Support Professional Certificate, Coursera
Responsive Web Design Certification, FreeCodeCamp